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Flavor Finder

Review-Based Chat Client

by

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Problem: How do we simplify ordering food?

Choosing from an unfamiliar menu is challenging and time consuming for diners

Diners want personalized guidance, but servers have limited time

Scrolling through hundreds of online reviews doesn't simplify the decision



Solution: Automatic, Diner-Informed Recommendation System



Target: first-time diners, eaters with dietary restrictions, and enthusiasts wanting to maximize their restaurant experience

Flavor-Finder: User Perspective



Flavor-Finder: User Perspective



Flavor-Finder: Backend (RAG)





Dataset

Google Local Data (2021), Pennsylvania T. Zhang & J. Li, UCSD

~13M reviews of ~190K businesses



name	rating	text	gmap_id
Judges Corner	4	The smothered pork chops are banging Yams ar	0x882d7fc7b02c7a39:0xedc083a71e5be96d
Avocado From Mexico	5	I used to go here when I was a student at Linc	0x89c64cb230711c3f:0x567be5ee6fea1ac6
Avocado From Mexico	5	Favorite place for tacos Their guacamole is v	0x89c64cb230711c3f:0x567be5ee6fea1ac6
Avocado From Mexico	5	Quick tasty good value especially onTaco T	0x89c64cb230711c3f:0x567be5ee6fea1ac6
Avocado From Mexico	5	Delicious beef tacos	0x89c64cb230711c3f:0x567be5ee6fea1ac6

...

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Reviews:

- ID of the reviewer
- Name of the reviewer
- Time of the review
- Rating of the business
- Text of the review
- Pictures of the review
- Business response to the review
- ID of the business

Metadata:

- Name of the business
- Address of the business
- ID of the business
- Latitude
- Longitude
- Category
- Average rating
- Number of reviews
- URL of the business
- ... and more

Data Cleaning

Philadelphia, PA

num reviews Cinnaminso ownship ennsauken Maple Shade Township Cherry Hill Collingswood Haddon Township Rellmaw Voorhe C OpenStreetMap contributors

We filtered restaurant reviews with:

- Ratings of 4 or 5 stars •
- Lengths between 200 and 1000 characters
- Food item mentions

1600



~800k reviews of ~20k restaurants

Flavor-Finder: Backend (RAG)





Flavor-Finder: Backend (Data)



Relevant Reviews are Selected by Similarity to Query

t-SNE: Mapping User Query In Vector Database (t-distribution Stochastic Neighbor Embedding)



Flavor-Finder: Backend (RAG)



Flavor-Finder: Front End



Chatbot API: Frontend

Query: For the best vegetarian plate, what should I order at Noodlehead?



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Deployment

Performance Criteria

Hold out set: test with custom untrained prompts

Wrong restaurant	0
Correct restaurant only	1
Correct restaurant and off-menu recommendation	2
Correct restaurant and incorrect menu item recommendation	3
Correct restaurant and correct menu item recommendation	4



A Clear Upgrade From Base Model

Average Recommendation Scores

Pennsylvania local restaurants with >100 reviews with dish mentions



Comparison with GPT-4o

Comparative Scoring Against OpenAl Products

Pennsylvania local restaurants with >100 reviews with dish mentions



In Conclusion

1. Built & deployed chat client which can inform menu-recommendations

2. Using RAG, we overcame limited pre-training data of open-source LLMs

3. Observed better performance than base Llama - can we beat OpenAl products?



Next Steps

• Near-term:

- Deploy online with Amazon SageMaker
- Finish integrating live web-scraping of reviews and menus near the user location

• Longer-Term:

- Speed-up the retrieval system (important for live-user)
- Integrate menu "star-based" review system
- Handle negative review information
- Accept more diverse query formats





Amazon SageMaker



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